

NPI/Legacy Provider Mismatch Warning Edits

Cahaba GBA, LLC, is now issuing warning edits on audit trail reports when a legacy provider number is submitted on an electronic claim along with an NPI and the NPI used does not match the NPI we have in our system for that legacy provider number. While these claims are not being rejected it is important that you resolve these edits as quickly as possible. Due to the limitations of our warning editing system, you may not get this warning message on all of your claims.

If you have recently received your NPI it is possible that we have not had enough time yet to add the NPI to your provider number. It can take up to five business days for Medicare Part B to receive the NPI for your provider number from NPPES.

When you get one of these edits you will need to follow the steps listed below to resolve the mismatch.

Step 1:

Locate the loop number referenced in the edit and find it on the list below. This will indicate the part of your file where the mismatch is occurring. You will need to confirm the NPI submitted does match the one issued to you for that legacy provider number. Please refer to the documentation you received when you applied for your NPI.

Step 2:

If the NPI you listed does match the legacy provider number, then you will need to contact the NPI enumerator to verify your legacy number is linked to the NPI number in question. To update your NPI information go to <https://nppes.cms.hhs.gov/NPPES/Welcome.do>. You can also find out information on NPI by calling (800) 465-3203. Allow five business days for the corrected information to reach us and for the NPI to be associated with the legacy provider number in the Cahaba GBA Medicare Part B system.

If the legacy provider number is linked to the NPI, verify the information the enumerator has on file for the provider or the group. The information we receive from the enumerator must match exactly — any difference in any information will stop our system from adding the NPI to your provider number. An example of this would be the address, practice name, or tax ID number does not match. Another example would be the doctor's date of birth does not match.

Step 3:

If the legacy provider number is linked to your NPI number and the information on file with the enumerator is correct, you will need to contact Medicare Provider Enrollment to verify the information Cahaba GBA has on file is correct and up to date. You can contact Provider Enrollment for Georgia by calling 877.567.7271. For Alabama call 866.539.5598.

Loops and segments

1000A—Submitter
1000B—Receiver
2010AA—Billing provider
2010AB—Pay-to provider
2010BA—Subscriber
2010BB—Payer
2310A—Referring provider
2310B—Rendering provider
2310C—Purchased service provider
2310D—Service facility location
2310E—Supervising provider
2330A—Other subscriber
2330B—Other payer
2420A—Rendering provider
2420B—Purchased service provider
2420C—Service facility location
2420D—Supervising provider
2420E—Ordering provider
2420F—Referring provider

Source:

Provider Outreach and Education
Cahaba GBA- Medicare Part B