

September 2017



DCH-i

Insights for A Healthy Georgia

DCH Welcomes New Georgia Medicaid Chief Blake Fulenwider

Frank W. Berry, Commissioner of the Georgia Department of Community Health (DCH), announces the hire of Blake T. Fulenwider as Deputy Commissioner, Georgia Medicaid Chief, effective September 15, 2017. Fulenwider brings broad-based health care policy knowledge to his new role.



Prior to this appointment, Fulenwider was Partner and Georgia Director of Total Spectrum, a policy consulting practice that provided in-depth guidance to clients regarding federal and state-level legislative health care reform developments. He also worked directly with private sector clients and state officials throughout Georgia, providing critical policy analysis and guidance on a wide range of health care issues.

"Blake's extensive background in health care policy and its implementation encompasses the experience we were looking for in filling this position," said Berry. "With the changing landscape of health care, it was important that we bring someone on board who understands the intricacies of Medicaid; someone who can hit the ground running in making sure the agency is providing the best possible options for Georgians. I have the upmost confidence that Blake is that person, and look forward to working with him as he assumes this role."



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About DCH



Through effective planning, purchasing and oversight, the Department of Community Health (DCH) provides access to affordable, quality health care to millions of Georgians, including some

From 2006-2010, Fulenwider served with then-Congressman Nathan Deal handling health care policy issues in the Health Subcommittee of the Committee on Energy and Commerce. Fulenwider has also held previous roles with the agency as Deputy Commissioner from 2011-2013, and was the Healthcare Reform Administrator with the Governor's Office of Planning and Budget from 2013-2015, providing budget and policy support to the Governor, Chief Financial Officer and senior staff.

CMO Choice Change Period Ends September 30



Choices for a Healthy Life

The Georgia Families® Choice Change Period will end on September 30th, 2017. Members can change their current Care Management Organization (CMO) between now and September 30th. Members who do not choose their selection will remain in their CMO until the next Open Enrollment Period.

The easiest ways to change a CMO selection during the Choice Change Period:

1. Online: Go to www.georgia-families.com
2. By Phone: Call 1-888-GA-ENROLL (1-888-423-6765)

Georgia Families® representatives can answer questions and help members select a CMO.

Call 1-888-GA-ENROLL (1-888-423-6765) toll-free or go to www.georgia-families.com for help.

Business hours are 7:00 a.m. - 7:00 p.m. Monday through Friday.

EPSDT Workshops in October

of the state's most vulnerable and underserved populations.

DCH is responsible for Medicaid and PeachCare for Kids,® the State Health Benefit Plan, Healthcare Facility Regulation and Health Information Technology in Georgia.

Frank W. Berry is Commissioner of the Georgia Department of Community Health.

*We are dedicated to
A Healthy Georgia.*

www.dch.georgia.gov

DCH-i

DCH Mission

We will provide Georgians with access to affordable quality health care through effective planning, purchasing and oversight.

*We are dedicated to
A Healthy Georgia.*



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

About DCH-i

The Department of Community Health (DCH) and DXC Technology invite you to participate in one of the **EPSDT (Health Check) Workshops** scheduled in **October 2017**. There will be nine face-to-face workshops and one online webinar available. Providers are encouraged to send their practice managers and billing staff, as well as business associates that submit Medicaid claims. The workshop will provide important information on the following topics:

- EPSDT Benefits
- Health Check Services
- Health Check Program Updates
- Procedure Codes

In order to ensure all Georgia Medicaid providers can attend at least one workshop, the following face-to-face workshops will be held at the locations listed by the the dates below:

10/11 - **Webinar Only**
10/12 - Augusta
10/17 - Stockbridge
10/18 - College Park
10/19 - Cartersville and Savannah (2 locations)
10/24 - Marietta
10/25 - Lawrenceville
10/26 - Conyers and Thomasville (2 locations).

The Webinar session on October 11, 2017 will be open to all territories throughout the state. Attendees must individually register to reserve a seat.

Attendees may register online [here](#). Upon receipt of your registration, a confirmation will be sent by e-mail to the address provided on the registration. Review the confirmation e-mail for accuracy.

The face-to-face confirmation e-mail will include:

1. Facility location
2. Date and time of the workshop

The webinar confirmation e-mail will include:

1. Date and time of the webinar workshop
2. Conference phone number and passcode
3. Participant log on key

If you have any questions regarding the EPSDT

DCH-i is the bi-monthly newsletter from the Georgia Department of Community Health for all matters DCH.

It provides timely and important information to you as physicians, dentists, hospitals, third-party payers, vendors and health care advocates.

Send us your questions at

DCH-i@dch.ga.gov



Workshops in October, please contact DXC Technology at GAWorkshopregistration@dxc.com.

Georgia Medicaid Fall Fair

Wednesday, November 8, 2017
The Classic Center
300 N. Thomas Street
Athens, GA 30601

Sign-in - 7 a.m.

Meet & Greet with Provider Relations - 7:30 a.m.

Opening Remarks/Regulatory Updates - 8:00 a.m.

Bring your lunch - 11:30 a.m. to 1 p.m.

Register now. Admission is free.

The opening session will highlight news from the Georgia Department of Community Health (DCH) including an overview of current initiatives and program and policy updates. The day will feature break-out sessions focused on relevant topics for our provider community along with time for questions and answers. Some of the areas that will be covered are:

- Alliant GMCF/ Submitting Prior Authorizations and Appeals
- Behavioral Health Services
- Billing 101/Remittance Advice
- Crossover Common Denials
- Division of Family & Children's Services (DFCS) and DCH Member Eligibility
- Durable Medical Equipment (DME)/ Providers' Administered Drug List (PADL)
- Electronic Clinical Quality Measures (eCQM)
- Electronic Visit Verification (EVV)
- Georgia Medicaid Appeals Process
- Hospice Services
- Hospital Services
- Meaningful Use Modified Stages 2 & 3
- Overview of Common Denials
- Panel Discussions featuring all four Care Management Organizations (CMO's)
- Physician and Mid-Level Forum
- Provider Enrollment and Centralized Credentialing Verification Organization (CVO) Processes

- Waiver Programs

To register online and for details, including the facility layout, map to the facility, parking locations, and an agenda, click [here](#). Attendees must register to reserve a seat for each individual session selected.

A confirmation e-mail will be sent to the address you provide during registration. Review the confirmation e-mail for accuracy and note that it will include the facility location and session for which you are registered. Please bring a copy of the confirmation e-mail with you to the Medicaid Fair.

In addition to break-out sessions, you will also be able to interact with Georgia Medicaid exhibitors and DCH Medicaid staff, who will have displays set up in the Athena Ballroom. You will also have the opportunity for your claims questions to be researched and addressed by both DXC Technology and CMO personnel, who will be available throughout the day in the Athena Ballroom.

For location and directions, as well as dining and lodging options in the area, please visit the Classic Center [website](#).

Questions? [Email DXC Technology](#).

2017 DCH Board Meeting Schedule

To view the entire Board of Community Health meeting schedule for 2017, as well as actions taken at previous DCH Board meetings, click [HERE](#).